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IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Application No.: 09/702,524  
Filed: October 31, 2000  
Inventor:  
Robert A. Yennaco

Examiner: Thai, Coung T.  
Group/Art Unit: 2173  
Atty. Dkt. No: 5681-85700

Title: METHOD AND  
APPARATUS FOR  
PROVIDING  
COMPUTER-BASED  
HELP

I hereby certify that this correspondence is being deposited with the United States Postal Service with sufficient postage as first class mail in an envelope addressed to Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450, on the date indicated below.

Robert C. Kowert

Printed Name

*Robert C. Kowert*  
Signature Date

July 13, 2005

RESPONSE TO OFFICE ACTION OF  
APRIL 21, 2005

Mail Stop Amendment  
Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

Dear Sir:

This paper is submitted in response to the Office Action of April 21, 2005, to further highlight why the application is in condition for allowance.